Helpline

For general questions, call First Step: Behavioral Health Connection, Screening, and Referral at **1-800-491-9099**. 24 hours a day, 7 days a week. When you call First Step, you'll speak directly with a licensed clinician trained in both mental health and substance use. They'll help connect you with the right services. One call, one conversation, one clear next step.

A trained substance use counselor will ask you some questions about your experience with drugs and alcohol and then make a referral to the most appropriate program. The process takes about 20 minutes.

DUI Programs Locations

All State Licensed DUI Programs in Alameda County are listed below. Please contact the DUI Program directly to register for the program.

Bi-Bett Education Programs
1580 Chabot Ct, Hayward, CA 94545
Phone: **(510) 783-8708**
https://bibett.org/services/dui-programs/

Tuesday – Thursday: 11:00 AM to 7:00 PM
Friday: 8:30 AM to 5:00 PM

Second Chance, Inc.
5600 Mowry School Rd., Suite 220
Newark CA 94560
Phone: **(510) 792-HELP**
https://secondchanceinc.com/

Monday: 9:00 AM to 6:00 PM
Tuesday: 9:00 AM to 5:00 PM
Wednesday: 9:00 AM to 12:00 PM, 3:00 PM to 6:00 PM
Thursday: 9:00 AM to 5:00 PM
Friday: 9:00 AM to 4:00 PM

Driver Safety Awareness Program DUI Services

333 Hegenberger Road, Suite 310

Oakland, CA 94621

(888) 233-6026

www.dsapservices.com

Monday – Thursday: 9:00 am – 6:00 pm

Saturday: 8:00 am – 4:30pm

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